Bangor University International College Action Plan Response to QAA Educational Oversight (Exceptional Arrangements) Review, conducted 27th October 2022

Features of good practice	Action to be taken	Target date	Action by	Success indicators	Reported to
1. The systematic use of formal and informal teaching observation which supports thematic learning and teaching developments	Review of formal and informal teaching observation process.	8 th September 2023	College Director, Academic Director & Programme Leads	Document of review.	All Staff Meeting, Teaching and Learning Committee
	Undergo further observation training.	8 th September 2023	College Director, Academic Director & Programme Leads	A record of CPD sessions.	All Staff Meeting, Teaching and Learning Committee
	Start to develop a bank of links to resources for observation feedback.	8 th September 2023	College Director, Academic Director & Programme Leads	The creation of a bank of links to resources.	All Staff Meeting, Teaching and Learning Committee
2. The development of an effective learning culture which supports students' academic integrity.	Continue to empower tutors to make decisions on accidental plagiarism.	Ongoing	Academic Director & Programme Leads	A reduction in the escalation of cases to the Academic Director.	Programme Meeting, Teaching and Learning Committee

	Continue to deliver standalone workshops to students on academic integrity. Monitor participation of academic integrity module	Ongoing 16 th June 2023	Academic Director Academic Director &	A reduction in the number of unfair practice cases across the student journey. An increase in the number of	Programme Meeting, Teaching and Learning Committee Programme Meeting, Teaching
	where completion is compulsory.		Academic Support Officer	students completing the academic integrity module.	and Learning Committee
	Deliver an in-house development session to staff on assessment design for academic integrity.	16 th June 2023	Academic Director	A reduction in the number of unfair practice cases across the student journey. Examples of innovative assessment design.	Programme Meeting, Teaching and Learning Committee
	Keep up to date with developments in the field regarding AI and follow the University's guidelines on this.	16 th June 2023	College Director, Academic Director & Programme Leads	A record of CPD sessions. A record of measures undertaken.	Programme Meeting, Teaching and Learning Committee
3. The highly-effective interactive working partnership between the	Continue to empower staff to deliver CPD sessions.	Ongoing	College Director, Academic	A record of CPD sessions.	All Staff Meeting, Teaching and

College, Bangor University and Oxford International Education			Director & Programme Leads		Learning Committee
Group, and the opportunities for staff development and external peer engagement	Participate in the OIEG Learning, Teaching and Student Experience Conference to all staff.	29 th June 2023	Director of Learning, Teaching and Academic Affairs	A programme for the OIEG Learning, Teaching and Student Experience Conference.	All Staff Meeting, Teaching and Learning Committee, OIEG Academic Board
	Appoint a lead for promoting fellowship applications amongst staff.	29 th June 2023	Programme Lead	Appointment of Fellowship Lead.	All Staff Meeting, Teaching and Learning Committee, OIEG Academic Board
	Continue to encourage staff to present at external conferences.	Ongoing	College Director, Academic Director, Programme Leads & Tutors	A record of conferences attended and presented at.	All Staff Meeting, Teaching and Learning Committee
4. The effective adoption and refinement of learning technology platforms which improve and enhance pedagogic practice.	Continue to adopt technology enhanced delivery.	Ongoing	College Director, Academic Director, Programme Leads & Tutors	Appointment of Technology Enhanced Delivery Lead.	Programme Meeting, Teaching and Learning Committee

Develop electronic reading	30 th	College	Inclusion of	Programme
lists for all modules.	September	Director,	electronic reading	Meeting, Teaching
	2023	Academic	lists across all	and Learning
		Director,	modules.	Committee
		Programme		
		Leads &		
		Tutors		
Improve communication to	16 th June 2023	Academic	A record of CPD	Programme
specific student groups on		Director &	sessions.	Meeting, Teaching
Blackboard.		Academic		and Learning
		Support		Committee
		Officer		
Continue to deliver in-house	Ongoing	Academic	A record of CPD	All Staff Meeting,
development sessions on		Director,	sessions.	Teaching and
learning technologies.		Programme		Learning
		Leads &		Committee
		Tutors		